



**West River/Lyman-Jones
*Rural Water Systems Inc.***

Quality On Tap!

April 2021 | Volume 16, Issue 4

THE STATE OF OUR WATERS

MANAGER'S REPORT | WR/LJ EMPLOYEES & BOARD MEMBERS RECOGNIZED

MANAGER'S REPORT

Jake Fitzgerald
 Manager, West River/Lyman-Jones RWS



Advanced Metering Infrastructure (AMI)

I have touched on this subject in recent newsletters and I wanted to give you a final update on our AMI project. Back in 2019, the company that provided our satellite meter reading units informed us that the units would stop working on December 31, 2020 due to the satellite provider launching a new satellite constellation. WR/LJ evaluated several different automatic meter reading companies and technologies and ended up moving forward with Sensus FlexNet, a fixed-base radio read system. With the help of West Central Electric, WR/LJ installed 15 base station collectors throughout the service area. The WR/LJ staff did an excellent job of beating the cutoff deadline by changing out the metering equipment at each and every service location in less than one year! Over 90% of the system meters are being read by FlexNet radio, and the remaining "tough-to-reach" meters are connected to new generation satellite units. Each type of meter technology allows WR/LJ to offer online access for customers to view their daily water usage.



*Sensus FlexNet
radio read unit*



*IDT
satellite
read unit*

Wall North Well

The new WR/LJ well north of Wall is complete and it appears it will consistently produce 350 gallons per minute. Now that the well is complete, WR/LJ is moving forward with a pipeline project to tie everything together. Bids were received on January 14, 2021 for the work to complete three miles of 8" pipeline and to make modifications to the existing pump station in Quinn. The project was awarded to Eatherly Constructors, Inc. of Leawood, Kansas for \$399,013. Our goal is to complete this project and have the new well online before this summer.



WR/LJ field staff and contractors are onsite for the official "start-up" of the new well on December 10, 2020.

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WR/LJ EMPLOYEES & BOARD MEMBERS RECOGNIZED



Venard Named Rural Water Office Person of the Year

The South Dakota Association of Rural Water Systems (SDARWS) recently named Kati Venard of the West River/Lyman-Jones Rural Water System (WRLJ) as the Rural Water System Office Person of the Year.

Venard has been with WR/LJ for 12 years. She coordinates all billing activities of individual users and bulk community connections, provides customer service and assistance, and assists with accounting and payroll procedures. She also assists the West River Water Development District with payroll, accounts payable, preparing financial reports, board meeting minutes, and assisting with the WRWDD financial audit.

WR/LJ recently installed a new Advanced Metering Infrastructure (AMI) system, and Venard was extremely quick at picking up on new metering technology and software platforms. She helped many customers get set up on the new customer portal which allows them to individually monitor daily water usage. Venard adapts to continuous changes very well. She manages and directs large amounts of important data which is vital to WR/LJ's operations. She steps in wherever needed and maintains a friendly and professional relationship with customers, co-workers and board members. She continues to be a very valuable asset to WR/LJ Rural Water.



Vetter Named Rural Water Operations Supervisor of the Year

The South Dakota Association of Rural Water Systems (SDARWS) recently named Mike Vetter of the West River/Lyman-Jones Rural Water System as the Rural Water Operations Supervisor of the Year.

Vetter has been an operations specialist with WR/LJ Rural Water for the past two decades and has worked as the operations supervisor out of the Philip Field Office for the past 14 years. He and his crew handle day-to-day operations of the system extremely well and have always kept WR/LJ in compliance with safe drinking water standards. 2020 was an especially challenging and busy year. Projects that Mike supervised this past year include installation of a new system-wide advanced metering infrastructure system, recoating the Wall water tower, and construction of a new well.

Vetter is a proud graduate of the University of South Dakota. He holds Class II water distribution and water treatment certifications. He is the previous winner of the AWWA Operator's Meritorious Service Award. He served on the Philip city council for six years and he is currently serving his ninth year as Mayor of Philip.

We would like to recognize a WR/LJ employee and two directors for years of service in rural water. Congratulations to the following employee and directors for their dedication to WR/LJ Rural Water.



20 YEARS

Mike Vetter, Philip O&M Foreman



20 YEARS

Veryl Prokop, Director Representing Rural Jackson County, north of the White River



5 YEARS

Dean Nelson, Director Representing Municipalities of Jones, Mellette, Lyman County; Stanley County south of the Bad River



HOW CAN KIDS HELP?

Here are some fun ways you can get involved in helping protect your watershed!

BECOME A BACKYARDER!

Create a natural environment in your backyard by planting native trees, grasses, and flowers. Taking care of native vegetation is a cinch and it will attract beautiful birds and butterflies!

ORGANIZE A STREAM OR RIVER CLEANUP!

Trash in rivers and streams are not only an eyesore but harmful to aquatic life and other animals that forage the banks for food. Check out the National River Cleanup website for ideas on how to organize a cleanup group!

VOLUNTEER!

Did you know there are citizen monitoring opportunities throughout your area? Volunteer to monitor water quality or become involved in other things such as bird counts or tagging monarch butterflies. You could even start your own monitoring group to monitor something important to you!

TAKE A HIKE!

Look around. See what's going on in the watershed you live in. Document things you feel don't look right and call your local conservation district. They don't know everything happening in the watershed unless they have help from you!

PARTICIPATE IN AN ENVIRONMENTAL EVENT!

Did you know Earth Day is April 22, 2021? Check with your local conservation district or environmental organization for a list of events happening in your watershed. Volunteer to help at the event or just come out and learn more about the environment!

TAKING CARE OF OUR WATERSHED

A lake is a magnificent water resource. The quality of its water is a reflection of what happens on the land that surrounds it. Rain and melting snow flow across fields, towns, and roads, picking up pollutants along the way.

To protect the lake, we must protect the "watershed," the land that drains or sheds its water into the lake.

The health of a watershed depends on the kinds of activities happening in the watershed. Is there anyone fertilizing their lawn, farming, raising livestock, using an automobile, or working on construction?

Federal, state, and local agencies, as well as non-profit organizations, and even local citizens help protect watersheds every day. You can do your part, too! We all have a responsibility to keep the watershed we live in clean and healthy for all living things. Be aware of your activities and how they might affect the environment.

Find and circle the eight pollutants listed below. Use the remaining un-circled letters to complete the phrase.

hint: start with the top row and move left, filling in with each un-circled letter.

- CHEMICALS
- MANURE
- NUTRIENTS
- OIL
- FERTILIZER
- PESTICIDE
- SALT
- SEDIMENT

N O N F P O I C E R U N A M N
 T S O U E R S H C E P O L L U
 T I O N L R H E V U R G X D F
 G F G Z I A T M D F W N H T N
 E U Y U O Y D I L I Z T Y P V
 E B J K T R R C L C M Z P M K
 G D J P A Q P A U I D E Q T F
 K J I D P A J L B J Z C N E Q
 A L P C F X H S A P D E L T V
 H Y X L I X V D G C O H R A K
 Z D K R F T O V L E F N T G G
 X F E S D F S J Q X M I Z O T
 G I J W D B H E T L A S C W U
 M N T Z R W D V P J M M K J T
 J A N U T R I E N T S R I F Z

THE NATION'S LARGEST SOURCE OF WATER QUALITY PROBLEMS IS:

This happens when pollutants (like the kind you found in the puzzle) are carried away by precipitation and runoff in our watershed and then deposited into surface water or introduces them into the groundwater.

BACKFLOW PREVENTION

Cucumbers, tomatoes, squash, beets ... What are you planting this year? Spring is here, and it's time to plan for that garden, fertilize the lawn, kill some weeds, fill up the pool and wash the car in the driveway.

Something you may not think about is how your outdoor activities have the potential to contaminate your drinking water.

Backflow is the reverse flow of contaminated water through a cross-connection and into pipes of a consumer's drinking water system. A cross-connection is any connection between a potable water supply and other water or fluids of unknown quality. An example is the piping between a public water system or a consumer's potable water system and an auxiliary water system, cooling system or irrigation system.

Types of Backflow

There are two types of backflow: backpressure and backsiphonage. Backpressure backflow occurs when downstream pressure is greater than potable water supply pressure. Backpressure can result from an increase in downstream pressure, a reduction in water supply pressure, or a combination of both. Increases in downstream pressure can be created by pumps or temperature increases in boilers. Reductions in potable water supply pressure occur whenever the amount of water being used exceeds the amount of water being supplied, such as during water line flushing, fire fighting or breaks in water mains.

Backsiphonage is backflow caused by a negative pressure, or a vacuum in a public water system. Backsiphonage can occur when there is a stoppage of water supply due to nearby fire fighting or a break in a water main.

Protect Your Drinking Water

Backflow can make drinking water unsafe, so what measures have you taken to prevent contaminating your water? Rural water systems have been required to install backflow prevention devices on new connections since 1983. However, devices installed by water systems may not be sufficient in certain circumstances. That's why you should still use protective vacuum breakers on outdoor hoses.

So, before you bust out the fertilizer and start the sprinklers, make sure you protect yourself and your family. To avoid contamination, backflow preventers should be installed whenever there is potential for a cross connection.

To find out more about backflow prevention, contact your water system. Together we can maintain the quality of our drinking water!



WHAT IS BACKFLOW?

The undesirable backward flow of water through the pipes of a drinking water system. The backflow of water from home plumbing systems into community drinking water happens when water is pulled backward due to pressure loss in the system or pushed back by a pressure source such as a well pump.

WHAT IS A CROSS-CONNECTION?

Connections between drinking water and other water or fluids of unknown quality. Indirect cross-connections are made by garden hoses and temporary connections. Direct cross-connections are more permanent hard-pipe arrangements.

BACKFLOW PREVENTION TIPS

- Don't submerge hoses in buckets, pools, or sinks.
- Don't use a garden hose to clear a stoppage in a sewer.
- Don't use spray attachments without a backflow prevention device. The chemicals you put on your lawn could be fatal if ingested.
- Don't put a garden hose in anything you wouldn't want to drink.
- Do install vacuum breakers on all threaded faucets around your home.



healthy, productive soils checklist for growers

Managing for soil health is one of the best ways farmers can increase crop productivity while improving the environment.

Results are often realized immediately and last well into the future.

Following are four basic principles to improving the health of your soil.

1. Minimize disturbance
2. Maximize soil cover
3. Maximize biodiversity
4. Maximize presence of living roots

Use the checklist on the next page to determine if you're using core Soil Health Management System farming practices. It is important to note that not all practices are applicable to all crops. Some operations will benefit from just one soil health practice while others may require additional practices for maximum benefit. These core practices form the basis of a Soil Health Management System that can help you optimize your inputs, protect against drought, and increase production.



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Soil Health Management Systems Include:

What is it?		What does it do?	How does it help?
<p>Conservation Crop Rotation</p> <p>Growing a diverse number of crops in a planned sequence to increase soil organic matter and biodiversity in the soil.</p>		<ul style="list-style-type: none"> Increases nutrient cycling Manages plant pests (weeds, insects, and diseases) Reduces sheet, rill and wind erosion Holds soil moisture Adds diversity so soil microbes can thrive 	<ul style="list-style-type: none"> Improves nutrient use efficiency Decreases use of pesticides Improves water quality Conserves water Improves plant production
<p>Cover Crop</p> <p>An un-harvested crop grown as part of planned rotation to provide conservation benefits to the soil.</p>		<ul style="list-style-type: none"> Increases soil organic matter Prevents soil erosion Conserves soil moisture Increases nutrient cycling Provides nitrogen for plant use Suppresses weeds Reduces compaction 	<ul style="list-style-type: none"> Improves crop production Improves water quality Conserves water Improves nutrient use efficiency Decreases use of pesticides Improves water efficiency to crops
<p>No Till</p> <p>A way of growing crops without disturbing the soil through tillage.</p>		<ul style="list-style-type: none"> Improves water holding capacity of soil Increases organic matter Reduces soil erosion Reduces energy use Decreases compaction 	<ul style="list-style-type: none"> Improves water efficiency Conserves water Improves crop production Improves water quality Saves renewable resources Improves air quality Increases productivity
<p>Mulch Tillage</p> <p>Using tillage methods where the soil surface is disturbed but maintains a high level of crop residue on the surface.</p>		<ul style="list-style-type: none"> Reduces soil erosion from wind and rain Increases soil moisture for plants Reduces energy use Increases soil organic matter 	<ul style="list-style-type: none"> Improves water quality Conserves water Saves renewable resources Improves air quality Improves crop production
<p>Mulching</p> <p>Applying plant residues or other suitable materials to the soil surface to compensate for loss of residue due to excessive tillage.</p>		<ul style="list-style-type: none"> Reduces erosion from wind and rain Moderates soil temperatures Increases soil organic matter Controls weeds Conserves soil moisture Reduces dust 	<ul style="list-style-type: none"> Improves water quality Improves plant productivity Increases crop production Reduces pesticide usage Conserves water Improves air quality
<p>Nutrient Management</p> <p>Managing soil nutrients to meet crop needs while minimizing the impact on the environment and the soil.</p>		<ul style="list-style-type: none"> Increases plant nutrient uptake Improves the physical, chemical and biological properties of the soil Budgets, supplies, and conserves nutrients for plant production Reduces odors and nitrogen emissions 	<ul style="list-style-type: none"> Improves water quality Improves plant production Improves air quality
<p>Pest Management</p> <p>Managing pests by following an ecological approach that promotes the growth of healthy plants with strong defenses, while increasing stress on pests and enhancing the habitat for beneficial organisms.</p>		<ul style="list-style-type: none"> Reduces pesticide risks to water quality Reduces threat of chemicals entering the air Decreases pesticide risk to pollinators and other beneficial organisms Increases soil organic matter 	<ul style="list-style-type: none"> Improves water quality Improves air quality Increases plant pollination Increases plant productivity

The State of Our Waters

Jay Gilbertson, East Dakota Water Development District

Every year, the people of South Dakota, along with thousands of visitors, make use of the many and varied water resources of the state. Rivers and lakes are tapped by public water suppliers and private citizens for drinking water; irrigation provides water to crops and lawns to augment natural precipitation; anglers scour our lakes and streams in search of fish; and young and old enjoy a quick dip to escape the heat of summer. All of these activities are things we take for granted, but how do we know that the water on which we depend is really up to the task?

The South Dakota Department of Environment and Natural Resources (DENR), in cooperation with the United States Environmental Protection Agency (EPA), have identified a number of general classes of activities, known as beneficial uses, for the waters of the state. These are:

1. Domestic water supply;
2. Coldwater permanent fish life propagation;
3. Coldwater marginal fish life propagation;
4. Warmwater permanent fish life propagation;
5. Warmwater semipermanent fish life propagation;
6. Warmwater marginal fish life propagation;
7. Immersion recreation (swimming);
8. Limited contact recreation (boating and fishing);
9. Fish and wildlife propagation, recreation, and stock watering;
10. Irrigation; and
11. Commerce and industry.

All rivers and streams in South Dakota are assigned the beneficial uses (9) and (10) unless otherwise stated in the Administrative Rules of South Dakota (ARSD) Chapter 74:51:03. Lakes listed in ARSD Chapter 74:51:02 are assigned the beneficial uses of (7), (8) and (9) unless otherwise specified. These water bodies may also be assigned additional beneficial uses depending on local conditions.

For each beneficial use, DENR and EPA have established measurable standards (numeric criteria) to determine if the use can be safely met. For example, if the intended use is Immersion Recreation (swimming), bacteria counts in the water must be below a certain level and dissolved oxygen must be over a particular level. If the water body is to be used as a domestic water supply, concentrations of nitrate, sulfate, total dissolved solids, and other constituents cannot exceed specific levels. Temperature and suspended solids are the primary criteria used to evaluate suitability for the fisheries classifications, (2) through (6).

If most (90% or more) of the analyses from a particular water body meets the numeric criteria, then the resource is considered fully supporting of the designated use. It should be noted that a “fully supporting” designation does not necessarily mean that there were no problems found. It just means that if they were, they were few and far between, and not considered a serious risk to human health and safety. However, if violations of the numeric criteria are frequent (>10%) and/or severe, then the water body is considered impaired, and not supporting one or more of its intended uses.

Every two years, DENR assembles water quality information on the rivers, lakes and streams of the state. The purpose of this report is to assess the water quality of South Dakota's water resources and to identify the impaired water bodies. This report meets the requirements of Sections 305(b), 303(d), and 314 of the federal Clean Water Act, which mandate a biennial report on state water quality to Congress. This report is also intended to inform the citizens of South Dakota on the status of the quality of their water resources. Finally, it serves as the basis for management decisions by natural resource agencies and interested stakeholders to plan and prioritize water pollution control activities. The report is published in even-numbered years. The most recent (2020) South Dakota Integrated Report for Surface Water Quality Assessment is available on the DENR website, https://denr.sd.gov/documents/SD_2020_IR_approved.pdf.

The Integrated Report breaks the State into fourteen major watersheds. It shows the name and location (county) of each lake and river/stream segment for which information is available. Each specific beneficial use is listed, along with whether or not it is meeting the intended use. In some cases, most often for immersion and/or limited contact recreation, there is insufficient information on which to determine if the use is supported or not. If an impairment exists, the cause is given, and where possible, potential sources of the problem are listed.

In the 2020 Integrated Report, excessive amounts of bacteria (primarily from livestock) and total suspended solids (agricultural and natural sources) were the most common sources of impairments to recreational and fisheries/aquatic life uses respectively. Another significant impairment is mercury found in fish flesh, although as this

is mostly attributed to atmospheric deposition from out-of-state sources, local corrective measures are problematic.

So, what happens when an impairment is found? Once a water body is determined to be impaired, DENR is required to conduct a more thorough investigation to better identify the source(s) of the impairment(s). Although the State maintains a network of over 150 surface water monitoring locations on rivers and streams, and annually samples over 60 lakes, their efforts are designed to function largely as screening tools. Rarely does this system provide sufficient information so that a particular problem can be effectively identified and treated.

These detailed investigations result in the development of something called a total maximum daily load, or TMDL. A TMDL represents the amount of a particular contaminant that can enter a water body in a given day without the beneficial use being impaired. A comparison of the actual pollutant load and the TMDL can give a pretty good idea of the amount of effort needed to correct the problem(s). A TMDL report will include recommendations for what actions may be necessary to address the problem(s) and to reduce the pollutant loadings.

In most cases, non-point source (NPS) pollution sources are responsible for identified impairments. NPS pollution, as its name implies, results from the cumulative impact of many small activities across a watershed, as opposed to emanating from a single, readily identifiable location (point source). In South

Dakota, where agriculture dominates the economy, it is no surprise that a significant amount of the NPS pollution is ag related. However, municipalities and commercial and residential areas can be significant contributors as well. In some instances, natural, or background, sources have caused impairments.

Once a TMDL report has been prepared, DENR works with interested local natural resource agencies and others to develop a project to address the problems. Referred to as watershed implementation projects, they utilize local, state and federal fiscal and technical resources to put into place voluntary changes to problematic land use practices. The changes or best management practices (BMPs), are designed to allow the landowner to continue to use their property in a manner they desire, while also eliminating or at least minimizing, adverse impacts on the public water bodies. In most cases, adoption of BMPs results in improved efficiency and productivity, as well as reducing pollution potential. However, in recognition of the very real public benefit derived from BMP implementation, projects provide

cost-share assistance of up to seventy-five percent (75%) to willing landowners.

The BMPs that may be promoted by a particular project can vary depending on the type(s) of impairment(s) and likelihood of adoption. After all, the best solution is no good unless someone is interested in putting it into practice. Examples of BMPs supported by watershed implementation projects around the state include: upgrading animal waste management systems, installing terraces and grassed waterways, irrigation system upgrades, river bank and shoreline stabilization, long-term or permanent easements along rivers and streams, and public awareness and education. Most projects also have a water quality monitoring component to measure impacts on impaired waters.

Unfortunately, there is rarely a single action, or small set of changes, that can alter the status of a water body. NPS pollution comes from many places over a large area, and so “fixing” such problems involves implementing many BMPs across the watershed. As a result, watershed restoration projects may need to put in place hundreds of BMPs to affect change. The problems they are seeking to correct developed over many years - fixing them can also be a long-term, and very expensive, commitment.

Efforts to address known water quality impairments are currently active in nearly every major watershed in South Dakota. The Big Sioux River Watershed Project has developed innovative riparian buffer activities

that are having demonstrable impact on water quality in the most heavily used watershed in the state. The Belle Fourche River Partnership is working to improve irrigation efficiency, and a subsequent reduction in field runoff. The South Central Watershed Project provides guidance and assistance to landowners in the Vermillion and lower James River basins, along with the watershed of Lewis & Clark Lake, spanning territory from Clearfield to Canova. These are just a few of the efforts underway.

Where do things go from here? DENR, the East Dakota Water Development District and other natural resource agencies continue to monitor the status of our water bodies. For the most part, the problems that have been identified, while real and requiring corrective efforts, do not represent significant threats to human health and safety, provided a little common sense is exercised. Drinking water impairments are rare, and with the ever increasing improvements in treatment technology, public water supplies are unlikely to be seriously harmed. (Provided we are prepared to pay treatment costs.)

Efforts to address known water quality impairments are currently active in nearly every major watershed in South Dakota.

SOUTH DAKOTA ASSOCIATION OF RURAL WATER SYSTEMS

Discussions about rural water began in South Dakota in the late 1960s. By 1972, Butte-Meade Sanitary Water District and Rapid Valley Water Service Company were established and a number of systems were organizing. Lincoln County Rural Water, south of Sioux Falls, was under construction at the time.

Rural water enthusiasts met in Madison, South Dakota, on October 11, 1972. A decision was made to hold a statewide meeting in Pierre on November 30. A letter of invitation went out to 17 systems. The following systems were represented at the November 30, 1972 meeting at the King's Inn in Pierre: Aurora-Brule, Big Sioux, Brookings-Deuel, Minnehaha, Rapid Valley, Sioux, TC & G, and Tripp County.

It was unanimously decided to form a "Steering Committee" and name it the "South Dakota Association of Rural Water Systems." The purpose of the organization was to monitor legislation, avoid duplication of efforts by sharing problems and solutions, and communicate with state and federal agencies concerning funding and regulations. The Association operated as a Steering Committee until January 1976, at which time the State of South Dakota granted a nonprofit corporation charter.

SDARWS, Inc., immediately became involved in forming a national organization. In April 1976, South Dakota joined six other states in Oklahoma City, Oklahoma, to establish the National Rural Water Association. An office was opened in Sioux Falls, South Dakota. South Dakota hosted the second National Rural Water Annual Meeting in Sioux Falls on September 12-13, 1977.

In April 1982, the Association expanded into water system technical assistance. Water treatment and distribution system on-site expertise could now be offered to the many smaller systems. In 1991, with the inclusion of Sanitary Districts, a Wastewater Technician position was added, moving the association forward in its work of preventing water pollution.

As the Association continued to grow and increase in

membership, the Board of Directors expanded the Association for the purpose of assisting systems in western South Dakota by establishing the West River Regional Office in January 1991. The West River Office extended benefits and services to members statewide.

The Association is showing growth and movement toward set goals. SDARWS has grown from 2 to 12 employees and has expanded its membership to include nearly 300 organizations. With continued support from members, the challenges and opportunities of the future can and will be met with enthusiasm and cooperation. In February of 2010, the Association returned

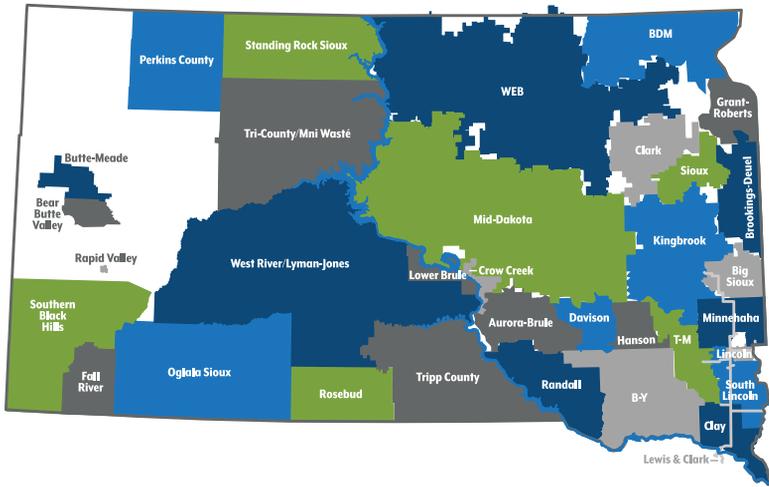
to Madison where it all started at that meeting in 1972 when an office building was purchased as a headquarters. In 2014 a second office/storage space was purchased in Spearfish as a West River headquarters.

Currently, the Association focuses its efforts on training and technical assistance for water and wastewater systems, source water protection, and public outreach. They host a three-day Annual Technical Conference every January

in Pierre, as well as hold seminars for water/wastewater operations specialists, rural water managers, board members, and office personnel. South Dakota Rural Water is the only water and wastewater association monitoring legislation in both Pierre and Washington, DC. SDARWS registers three lobbyists each year during the state Legislative Session and monitors all bills affecting municipalities, rural water and wastewater systems. SDARWS's lobbyists can be found in Pierre during the entire session and are prepared to activate their legislative network on issues that affect the water/wastewater industry.

SDARWS is proud to produce the *Quality on Tap!* magazine in cooperation with 15 Rural Water Systems: Aurora-Brule, BDM, Big Sioux, Brookings-Deuel, Clark, Clay, Davison, Grant-Roberts, Kingbrook, Mid-Dakota, Sioux, TM, Tripp County, WEB, and West River/Lyman-Jones. The magazine, now in its 16th year of publication, is produced out of the Madison office by Communications & Marketing Coordinator Jennifer Bame.





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- Aurora-Brule Rural Water System – Ron Gillen, President
- Kingbrook Rural Water System – Rodney Stormo
- Sioux Rural Water System – Jim Thyen, Secretary
- Grant-Roberts Rural Water System – Tom Frogner, Treasurer
- Big Sioux Community Water System – Dan Carlson, Past President
- Clark Rural Water System – Larry Wasland, NRWA Director
- Clay Rural Water System – Mark Bottolfson
- BDM Rural Water System – Torre Raap
- Brookings-Deuel Rural Water System – Gary Johnson
- Butte-Meade Sanitary Water District – Bob Lewis
- Davison Rural Water System – Bob Weisz
- Fall River Water User District – Keith Neugebauer
- Hanson Rural Water System – Doug Degen
- Lewis & Clark Rural Water System – Sid Munson
- Lincoln County Rural Water System – Joe Burns
- Mid-Dakota Rural Water System – Jeff McGirr
- Minnehaha Community Water Corporation – Lloyd A. Rave
- Oglala Sioux Rural Water Supply System – Chuck Jacobs
- Perkins County Rural Water System – Lynn Frey
- Randall Community Water District – Dave Meyerink
- Rapid Valley Sanitary District/Water Service – Bobby Sanner
- TM Rural Water District – Greg Nugteren
- Tri-County/Mni Wasté Water Association – J.R. Holloway
- Tripp County Water User District – Louis Kehn
- WEB Water Development Association – Les Hinds
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- Bill Thorson – Technical Assistance/Training Specialist
- Greg Gross – East River Circuit Rider
- Jeff Fossum – East River Circuit Rider
- Nick Jackson – West River Circuit Rider
- Danny Ayers – Wastewater Technician

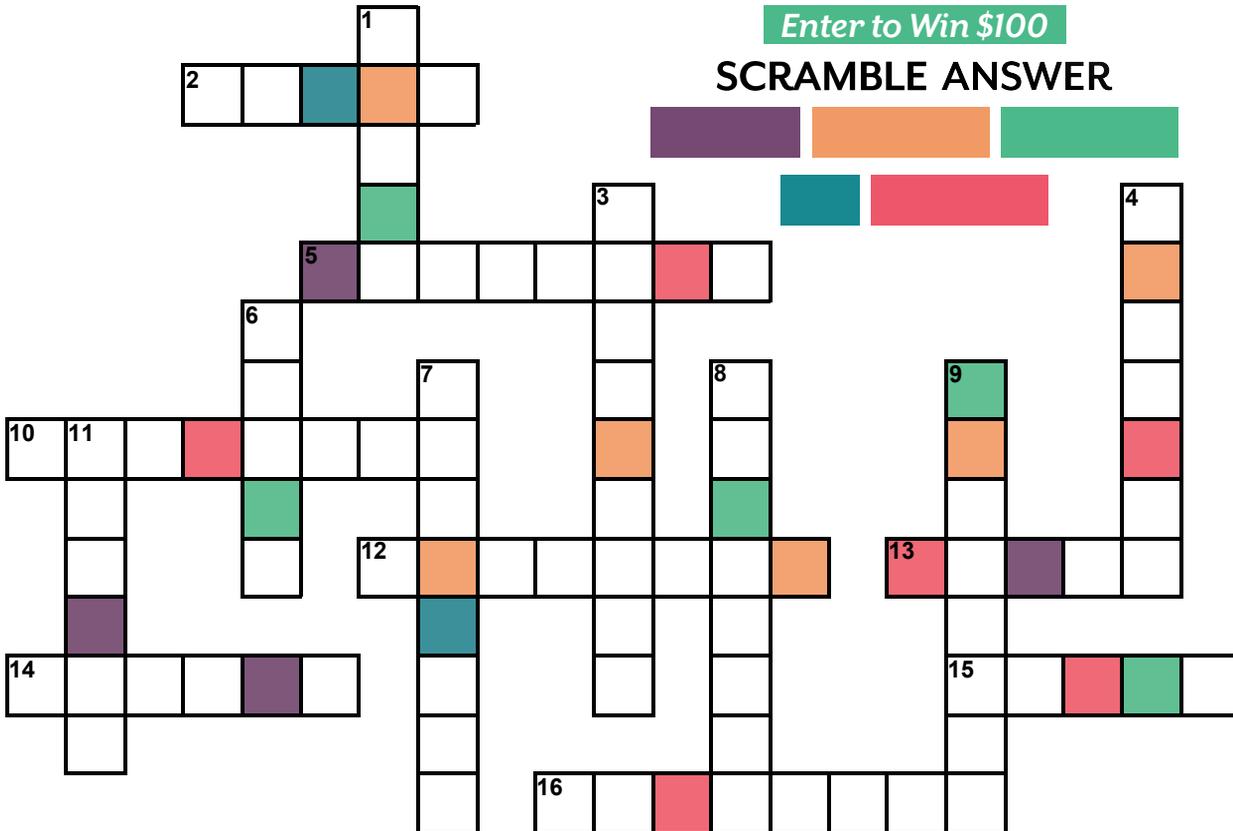


RURAL WATER CROSSWORD & WORD SCRAMBLE CONTEST

SPRING FLOWERS

Enter to Win \$100

SCRAMBLE ANSWER



WORD BANK

- ASTER
- DAFFODIL
- DAISY
- DAYLILY
- FOXGLOVE
- GARDENIA
- GERANIUM
- HOLLYHOCK
- MARIGOLD
- ORCHID
- PANSY
- PEONY
- PRIMROSE
- SWEETPEA
- TULIP
- VIOLET

DOWN

1. A plant of the daisy family that has bright rayed flowers, typically of purple or pink.
3. A tall Eurasian plant of the mallow family, widely cultivated for its large showy flowers.
4. A lily that bears large yellow, red, or orange flowers, each flower lasting only one day.
6. A bulbous spring-flowering plant of the lily family, with boldly colored cup-shaped flowers.
7. A herbaceous plant or small shrub of a genus that comprises the cranesbills and their relatives.
8. A plant of the daisy family, typically with yellow, orange, or copper-brown flowers, that is widely cultivated as an ornamental.
9. A climbing plant of the pea family, widely cultivated for its colorful fragrant flowers.
11. A plant with complex flowers that are often showy or bizarrely shaped, having a large specialized lip and frequently a spur.

ACROSS

2. A small grassland plant that has flowers with a yellow disk and white rays.
5. A commonly cultivated plant of European woodlands that produces pale yellow flowers in the early spring.
10. A tall Eurasian plant with erect spikes of flowers, typically pinkish-purple or white, shaped like the fingers of gloves.
12. A bulbous plant that typically bears bright yellow flowers with a long trumpet-shaped center.
13. A herbaceous or shrubby plant of north temperate regions, which has long been cultivated for its showy flowers.
14. A herbaceous plant of temperate regions, typically having purple, blue, or white five-petaled flowers, one of which forms a landing pad for pollinating insects.
15. A popular cultivated viola with flowers in rich colors, with both summer- and winter flowering varieties.
16. A tree or shrub of the bedstraw family, with large fragrant white or yellow flowers.

RULES: Use the colored squares in the puzzle to solve the word scramble above. Call your Rural Water System (See page 2 for contact information) or enter online at www.sdarws.com/crossword.html with the correct phrase by April 9, 2021 to be entered into the \$100 drawing.

Only one entry allowed per address/household. You must be a member of a participating rural water system to be eligible for the prize. Your information will only be used to notify the winner, and will not be shared or sold.

Congratulations to Darlene Lauck who had the correct phrase of "NOTHING BURNS LIKE THE COLD" for January 2021.

RURAL WATER

ACROSS SOUTH DAKOTA

GROUND WATER & SURFACE WATER INTERACTION STUDY

Many of the public water suppliers serving residents of the Big Sioux River basin draw water from the Big Sioux Aquifer. The aquifer is composed of sands and gravels deposited by glacial meltwaters during the last ice age, in the same valley now occupied by the river. Because of their close proximity, the river and the aquifer are interconnected, and water is known to move from the river to the aquifer, or the aquifer to the river.

To better understand this interaction, the Geological Survey Program of the SD Department of Environment & Natural Resources has initiated a detailed investigation of just how this movement of surface water (river) and ground water (aquifer). They are looking at this phenomena at two well fields located in the aquifer in close proximity to the river: the Clark Rural Water System well field north of Watertown, and the Big Sioux Community Water System well field at Egan. At each location, production wells are located close enough to the river that they might induce flow under intense pumping.

The study will involve collecting and comparing the chemistry and physical properties of water from the river and the adjacent aquifer. The intent is to identify parameters that are distinct to each source, defining what would be uniquely river water versus ground water. Then they will look at the characteristics of the water in between the river and the production wells, and determine if there is evidence of induced recharge, i.e., river water being 'pulled into' the aquifer. Detailed water level measurements will also be taken to monitor the direction of ground water flow in the well fields.

Initial field work began last fall, with the installation of dedicated observation wells at each location, as well as rehabilitation of wells already in the area. Staff from the SD Association of Rural Water Systems assisted by surveying the locations (latitude/longitude) and elevation of many of the wells at the Egan well field. The East Dakota Water Development District is providing support for the acquisition of dedicated data collection equipment to monitor water temperature and levels in the observation wells and the river. Water quality sampling is expected to begin this spring.



PAYMENT OPTIONS



THE NEW CUSTOMER PORTAL IS NOW AVAILABLE

- 1. Online Payment:** Go to www.wrlj.com (accepts Visa, MasterCard, Discover and Electronic Check)
- 2. Pay-By-Phone:** Call 1-855-325-8898 to use our automated bill payment option.
- 3. Pay-By-Phone:** Call 1-800-851-2349 and a WR/LJ customer representative will take your payment information over the phone.
- 4. Electronic Direct Payment:** Your payment is automatically deducted from your checking or savings account on the 10th of each month.
- 5. US Mail:** Mail payment along with the bottom portion of your bill.
- 6. Pay-in-Person:** During regular business hours you may bring your payment to our office.
- 7. 24-Hour Drop Box:** Available at the Murdo office near the main entrance.

For forms or more information on these payment options, please call 1-800-851-2349.

HOLIDAY HOURS

In observance of the following holidays, WR/LJ Rural Water offices will be closed on the following days:

April 2, 2021 (afternoon)
Good Friday

May 31, 2021
Memorial Day

In case of an emergency, please call the Murdo area at 530-0932 or the Philip area at 530-1136 for assistance.

You can easily monitor usage to save money. You can view usage trends on an hourly, daily, or weekly basis and usage information is integrated with temperature and rainfall data.

Visit our website www.wrlj.com to view the Customer Portal Tutorial or below are step by step instructions.

Step 1: Go to www.wrlj.com and select "Read Your Water Meter" (Radio-Sensus).

Step 2: Click "Need to set up an account" at the bottom of the page.

Step 3: Read the Terms and Conditions and Click "I Accept" to proceed.

Step 4: Type in your email address and click "Get Started." The email you enter here is where the verification email will be sent to. You must have access to this email address to continue. The email will come from donotreply@sensus-analytics.com. Make sure to check your Junk mail if it isn't in your Inbox.

Step 5: Check your email and click the blue link in the middle of the page.

Step 6: Enter Customer Information.

Account Number – Enter your account number as it appears on your billing statement (####.##). If you have several accounts, just enter one of them. You can add the rest later.

Name – Enter your name **EXACTLY** how it appears on your billing statement.

Password – Must be at least 8 characters containing one upper case letter, one lower case letter, one number, and a special character. Then click "Submit."

Once you get logged in you can view your usage, set up alarms and notifications, and add more accounts.

TO ADD MORE ACCOUNTS, click on Settings, User Settings, Manage Accounts, and Add Account.

Then you will need to enter your 6 Digit Account Number and Name as it appears on your statement.

If you have any questions or need assistance, please call the Murdo office at 605-669-2931 or 800-851-2349 and we will be happy to help you.



NOTICE: Access to WR/LJ Water Meter Pits is Not Permitted

Metering equipment in several locations has been damaged due to unauthorized persons getting into meter pits and tampering with the equipment. When lids are removed and not replaced properly, the sensitive equipment within the meter pit will freeze and break. Additionally, lids that are not replaced properly will allow animals, such as rodents and snakes, to enter causing damage to the equipment.

Meter pits are the sole property of WR/LJ, even though meter pits are located on private property. Only WR/LJ employees may access meter pits. It is WR/LJ's responsibility to maintain and repair the meter pit and equipment inside. The cost of damages or loss to WR/LJ's meter pits and equipment due to tampering will be passed on to the water user.

Water users should furnish and maintain a private shut-off valve on the user's side of the meter. If water must be turned on or off at the meter, please contact the WR/LJ office in Murdo at 605-669-2931.

AUTOMATED PHONE CALLS

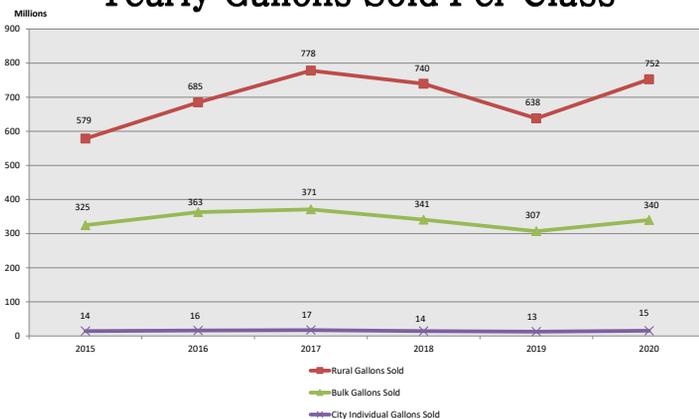


WR/LJ uses an automated system to contact our members by phone, text or email with matters regarding your accounts. Some examples of these communications are notifications of planned outages, delinquent accounts, and disconnect for non-payment.

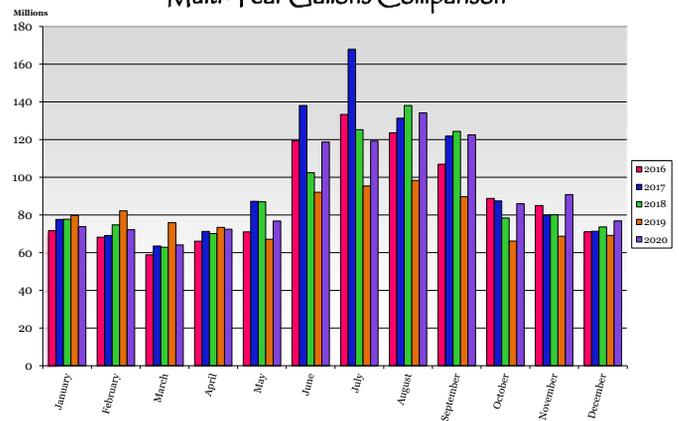
FREE SERVICE

WR/LJ provides two free trips each calendar year to shut off/ turn on water at locations that will not be in use for a period of time. Please give advance notice by calling the main office in Murdo a couple days prior, so our field staff can make arrangements.

Yearly Gallons Sold Per Class



Multi-Year Gallons Comparison



Visit us online at: www.wrlj.com



West River/Lyman-Jones
Rural Water Systems Inc.
PO Box 407
Murdo, SD 57559
605-669-2931 • www.wrlj.com

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WATER MATTERS

Aquifers 101



For most South Dakotans, the water that comes out of your tap started out in the ground. This ‘ground water’ has been drawn from geologic materials referred to as aquifers. As such, the importance of aquifers to all of us can not be exaggerated, but just what are they exactly?

What is an Aquifer?

An aquifer is a body of saturated rock from which water can be extracted in useful quantities. Aquifers must be both porous (have lots of open spaces in which water can be held) and permeable (able to let water move easily through it). In South Dakota, most aquifers consist of unconsolidated sand and gravel found along the courses of current, or former, rivers and streams. In certain areas, aquifers are made up of layers of sandstone or fractured limestone. Rocks such as granite and quartzite are generally poor aquifers because they have a very low porosity. However, if these rocks are highly fractured, they make very good aquifers.

How Does Water Get In An Aquifer?

Aquifers fill with water that soaks into the ground, having started out as rainfall, runoff or melting snow. The amount of water in storage in the aquifer can vary from season to season and year to year. Ground water may flow through an aquifer at a rate of 50 feet per year or 50 inches per century, depending on the permeability. But no matter how fast or slow, water will eventually discharge or leave an aquifer and must be replaced by new water to replenish or recharge the aquifer.

How Do We Get Water Out of an Aquifer?

Holes are drilled into the material that makes up the aquifer and a well is installed. Normally such water must be pumped to the surface, but in some cases the water will actually rise to the surface naturally (artesian aquifers). When water is pumped from a well, the water table (the top of the saturated part of the aquifer) is generally lowered around the well. Hydrologists call this a cone of depression. If water is pumped from a well faster than it is replenished, the water table is lowered and the well may go dry.

TRY THIS AT HOME:

Take a clear glass jar and fill it with gravel. Now pour water slowly into the jar. Watch as the water fills in the spaces between the bits of gravel. A jar “full” of gravel can actually hold quite a bit of water. You have created an aquifer!



Back page content provided by:
East Dakota Water Development District
132B Airport Drive • Brookings, SD, 57006
(605) 688-6741 • <http://eastdakota.org>